



Feature Safety Photo

### It's Our 4<sup>th</sup> Anniversary!

Four years and counting ... and what a fantastic four years it has been. Since we opened our doors, LG Safety Solutions has written more than 50 courses, in both online and classroom formats, written numerous policies, conducted audits and made a great number of friends in the process. Through our training services alone, whether it is through the online courses we developed or in-house facilitation, we have touched thousands of lives!

We continue to offer volunteer services to organizations such as the IAPA, Safe Communities Partnership (including Risk Watch, the CEO Charter Group) and Steps for Life, among others.

LG Safety Solutions is proud to be a member of Sault Ste. Marie's business community, and takes pride in the services we provide. While our focus is on small to medium businesses, our experience lies with large corporations as well. With low overhead and effective organizational skills, we offer big business products and services at small business prices!

Thank you to all of our clients who have supported us the past four years. We look forward to servicing you, and others for many years to come!

### Giving Back to the Community

If you are a not-for-profit organization with a minimal budget for health and safety training, contact LG Safety Solutions to add your name to our "Free Training" List. Should we have a spot or two available during scheduled training dates, we will send out an email to interested organizations a few days before training commences. The first organization to contact us will receive FREE training! Course materials are extra.

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**Michael Gaudette, Senior Consultant**

## Meet Mike!

Mike Gaudette is our Senior Consultant at LG Safety Solutions. Mike firmly believes that all injuries can be prevented and is confident that by providing training and education, he can make a difference. Recently retired from Essar Steel Algoma as the Health and Safety Co-chair for local 2724, Mike provided ongoing health and safety advice, direction and training to all supervisory staff. He enjoys interacting with people of various occupations and learning from their experiences in the workplace.

In his spare time, Mike enjoys photography and spending time with his grandchildren in Southern Ontario.

Once you meet Mike in person, you will see that he is very passionate about health and safety – he believes that injury prevention is the right thing to do, not because it is legislated, but because together we can make a difference. This is why we are so proud to have Mike as a member of our team – his dedication to health and safety is infectious and his passion makes him an inspirational instructor! Welcome Mike!

*... he believes that injury prevention is the right thing to do, not because it is legislated, but because together we can make a difference.*

### Our Services

We like to think of ourselves as your 'outsourced' Health and Safety Department. Whatever your health and safety needs are we can help. If it is a service that we do not provide, we will help you find someone who does! However, our specialties do include the development of:

- Policies
- Procedures
- Programs
- Customized Training

We also provide:

- In-house Facilitation
- Delivery of Client Training
- Online Training
- Online MSDS Management
- Guest Speaker Engagements
- Audits

Visit our website for more information:

[www.LGsafetysolutions.com](http://www.LGsafetysolutions.com)

## What's New in Safety?

### **Bill 168 – Workplace Violence/Harassment Laws**

Workplace violence has always been considered a possible hazard to workers, and up until Dec 15, 2009, the employer's responsibility was to practice the general duty clause to take every precaution reasonable to protect the worker.

While workplace harassment is prohibited under the Ontario Human Rights Code, Bill 168 – which has received Royal Assent and will come into effect **June 15, 2010** – addresses **both** workplace violence **and** workplace harassment. The employer is now required to *conduct a risk assessment in the workplace for potential violence* that may arise from the nature of the workplace, the type of work being done or the conditions of the work. Once the hazards are assessed, the employer must develop a policy and create procedures outlining means of reporting incidents, investigation processes and dealing with complaints of workplace violence. In addition, when informed, the employer must also address any domestic violence that would likely expose a worker to physical injury in the workplace.

The employer and supervisor have responsibilities to inform workers of any workplace hazards, and in this case the potential or actual risk of workplace violence. Information *may also include* the provision of personal information about a person who has a history of violent behaviour and may pose a threat to a worker, likely exposing that worker to physical injury. Bill 168 also impacts the right to refuse unsafe work, where a worker has the right to refuse work if workplace violence is likely to endanger the worker. All such refusals must be investigated. To view the details of Bill 168, visit:

[http://www.ontla.on.ca/web/bills/bills\\_detail.do?locale=en&Intranet=&BillID=2181](http://www.ontla.on.ca/web/bills/bills_detail.do?locale=en&Intranet=&BillID=2181)

To help your workplace prepare for the new Workplace Violence/Harassment legislation, contact LG Safety Solutions at 705.949.8989.



## LG Safety e-Solutions

More and more companies are making the move to e-learning. Business owners realize the many benefits of online training, including the convenience and flexibility which allows workers to integrate learning into work more effectively, using the tools they use for work to learn as well. Employers are excited about the cost savings associated with e-learning. Dow Chemicals and IBM indicated a savings of \$100M and \$200M respectively, just by switching to e-learning which reduced the need for travel, hotels/meals and employee replacement while away from their work.

Cost is not the only factor driving the move to e-learning. It offers organizations harmonized, global delivery so that employees from different locations or facilities can receive consistent, simultaneous training in both French and English (for most LG Safety Solutions e-courses). This is helpful from a compliance and legal perspective. E-learning programs also enable instant, universal updating of course material, and delivery of online training interactivity, on-line demos and links for additional, up-to-date information that promotes higher comprehension and information retention.

Automatic tracking of training programs and progress is another great feature of e-learning. Planning, scheduling and tracking course progress and completion is all done automatically and ready to present in easy to create reports. This administrative feature is included in all LG Safety Solutions online courses.

Find out more about our online courses at: <http://lgsafetysolutions.link2elearning.com/>

E-Learning may not be for everyone or for every course, which is why LG Safety Solutions also offers classroom training. Delivery of course material can include topics in our inventory or that of our clients. All LG Safety Solutions courses come with a comprehensive participant guide, certificate of completion and/or a wallet card.

### Winter/Spring 2010 Training Schedule

- February 17-18**  
Supervisor Safety - \$289.89  
(9am-5pm)
- February 23**  
Managing Workplace Hazards  
\$89.89  
(9am-12noon)
- Confined Spaces - \$89.89  
(1pm-5pm)
- February 24-26**  
Part One Certification (MHSA)  
8:30am-4:30pm
- March 11**  
JHSC Training - \$89.89  
(9am-12noon)
- Slips/Trips/Falls/Housekeeping  
(1pm-5pm) - \$89.89
- March 24-25**  
Supervisor Safety - \$289.89  
(9am-5pm)
- April 7**  
Due Diligence for Supervisors - \$89.89  
(9am-12 noon)
- Workplace Violence - \$89.89  
(1pm-5pm)
- April 27**  
Health and Safety Basics – New Hires  
\$69.89  
(9am-12noon) and (1pm 3pm)
- April 28/29**  
Supervisor Safety - \$289.89  
(9am-5pm)
- May 5**  
Health and Safety Basics – New Hires  
\$69.89 - (9am-noon)
- Workplace Violence  
(1pm-5pm)
- May 11**  
Managing Workplace Hazards- \$89.89  
(9am-12am)
- Confined Spaces - \$89.89  
(1pm-5pm)
- May 26-28**  
Part One Certification (MHSA)  
8:30-4:30

**Volume discounts and onsite training available!**

## LG Safety Solutions

PO Box 20101  
150 Churchill Place  
Sault Ste. Marie, Ontario  
P6A 6W3  
705.949.8989 OR 705.257.saf-T  
705.949.4114  
info@LGsafetysolutions.com

*Our intention is injury prevention...  
don't meet us by accident!*

Find us on the Web:  
www.LGsafetysolutions.com



## Introducing ...

At LG Safety Solutions, we continue to build new courses to meet the needs of our clients. New to our classroom inventory is **Confined Spaces** and coming soon, **Workplace Violence**.

e-Courses hot off the press include **Pandemic Influenza Planning**, **Lead Pipe Flushing** and **Workplace Ergonomics**. *Office Ergonomics* and *Respiratory Program* should be online by spring 2010 as well as an updated Workplace Violence e-course to meet new Bill 168 requirements.

## The Last Word

As we embark on another decade and enter into a new generation, it is my hope that we begin to see a significant decrease in work-related incidents and fatalities. A severely disabling injury to or loss of even one person, is one person too many. We have always known that we must work together to ensure a safe workplace and that safety starts at the top, but somehow these messages seem to get buried in our day to day routines. I invite every CEO in the city of Sault Ste Marie to join me, and many others to sign the CEO Charter and reaffirm your commitment to your employees and to our community. Feel free to call me to find out more about the CEO Charter – 705.949.8989

*-Lisa Graham*

## Registration Form

**To Register** – fax to 705.949.4114 or email to [register@LGsafetysolutions.com](mailto:register@LGsafetysolutions.com), or call 705.949.8989. Cancellations will be accepted up to 5 business days prior to course date. All “no shows” will be invoiced. Participant substitutions are welcomed, and course date substitutions permitted upon request. Training is at the **ESSAR CENTRE** - rooms to be announced upon registration confirmation.

**Course Selection:** \_\_\_\_\_ **Course Date:** \_\_\_\_\_ **am/pm**

**Company Name:** \_\_\_\_\_

**Company Address:** \_\_\_\_\_ **City/Province** \_\_\_\_\_

**Postal Code:** \_\_\_\_\_ **Contact Name/Telephone** \_\_\_\_\_

**Name of Participant/s:**

\_\_\_\_\_/\_\_\_\_\_

\_\_\_\_\_/\_\_\_\_\_

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*Cheques made payable to: **LG Safety Solutions**, PO Box 20101, 150 Churchill Place, Sault Ste. Marie, Ontario, P6A 6W3.  
LG Safety Solutions reserves the right to cancel sessions due to low registration. Prices are subject to GST.*

**For a course specific registration form and detailed course outline call 705.949.8989**